**This questionnaire was sent out to all of our learners who had declared that they were Carers at the end of the 2019/20 academic year. The questionnaire was sent from Microsoft Forms so that learners could complete it on their mobile devices.**

Learners with caring responsibilities

Pembrokeshire College is currently reviewing the services we provide to our learners who have caring responsibilities. A carer is anyone of any age, who provides unpaid care and support to a relative, friend or neighbour who is disabled, physically or mentally ill, or affected by substance misuse. That care may be shopping, doing laundry, babysitting or other domestic tasks that someone relies upon you to carry out. If you are a learner at Pembrokeshire College and unpaid carer we would be very grateful if you would share your thoughts and experiences with us below. Your answers are anonymous.

Section 1

1.Are you a full time, part time, work based or short course learner?

Full time

Part time

Work based

Short course or evening class

2.Please indicate which age group you are in:

16 or 17 years old

18 to 25 years old

25+ years old

3.Have you accessed any of the following services whilst you have been a learner at college? (please check all that apply)

Counselling

Youth Worker

Learner Coach

College Nurse

Safeguarding and Wellbeing Team

Cynnydd support

Learner support such as LSA or skills support tutors

4.If you did not access these services was there a reason, other than you didn't use them?



5.If the following services were available do you think you would access them within college? (check all that apply)

A brief assessment at the start of your studies outlining your responsibilities so that the college is fully aware of your situation

Monthly drop in service for carers providing information, signposting and providing advice just for carers

A regular face to face informal learner carers group where you could meet other learners in the same situation as you.

A monthly email with information for carers and wellbeing strategies

A 'WhatsApp' or other social media group just for learners who are carers

A stand just for carers at college events such as Freshers Fair, Mental Health week or Open Evenings

Attend a lunch or coffee morning to raise awareness of events such as 'Carer Awareness Day' or similar

Referral from college to external carer groups or information services

A summer welcome event just for carers, before enrolment (would include a talk about grants, a tour of college etc)

6.As a learner carer do you feel that you would have benefitted from any of the following adjustments just for carers? (please check all that you feel would have helped you).

Ability to keep your phone on in class in case of emergencies

Flexible deadlines to hand in work

Self study periods where you can work from home instead of attending class occasionally

An agreement that you could arrive late or leave early at certain periods

Able to access college services (such as counselling or finance team) during class time instead of break times

Relaxed absence reporting procedures

A personal 'key worker' in the college who you could turn to for advice or support or just to talk

7.Please use the space below to tell us about your experience as a learner carer that might help us to understand what it is like to study and care for someone. Please feel free to use this space to explain any of your answers above.



8.If you are planning to enrol in college in September 2020 would you be interested in becoming a representative for carers within the college? This would involve attending Learner Voice meetings and being consulted on services and changes that might affect carers and working alongside the Safeguarding and Wellbeing team. If you are interested in a role like this please add your name, ID number and phone number below and we will get in touch with you.



Section 2

Further support

If you would like to discuss your experiences further, have ideas how we can support our carers better, if you need support or advice please email us on [safe@pembrokeshire.ac.uk](mailto:safe@pembrokeshire.ac.uk) with your phone number and we will contact you. Thank you so much for taking the time to complete this survey. With warm regards, the Safeguarding and Wellbeing Team