



BUILD BACK BETTER

Thursday 25 February 2021

Organised by



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Lead sponsor



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This icon represents interactivity. You will find these throughout the document.

A word from our lead sponsor

Increasing employment is at the top of our agenda. We're a housing provider with 80,000 customers: that's a lot of people who may need help finding sustainable employment. Our role? To provide tailored support that connects them to work and training.

With our commitment to helping more people into jobs, sponsoring this year's Housing, Learning and Work Conference made perfect sense. It's when we listen and work together that we can make real, positive change happen. This event will create many opportunities for that.

We want every single one of our customers to have access to employment support and training in their communities. We've got a team of people passionate about making that happen, but we can't reach everyone alone. It's when we work on a local level, with partners, that we can make a real difference.

This year's Housing, Learning and Work Conference is perhaps more

important than the last. We've all seen and felt the effects of the pandemic on both ourselves and those our organisations exist to support. When we come together to learn more about the challenges communities are facing and share ideas about how best we can guide them towards more positive futures, we can hope to increase life chances for all.

Between April 2020 and January 2021, we supported 175 people into work. It's a number we're proud of but one we also need to increase if we want to close the employment gap. Our £15 million, five-year community investment is going to help us make that happen.

I hope you all enjoy this year's event and take much from it. There is so much to discuss and I look forward to the outcomes and new relationships it will foster.

At Abri our door is always open, and I hope we'll have the opportunity to work together in the future. Together, we can 'build back better'.



Ralph Facey

Executive Director of Operations

Contact Abri 

Abri



Abri

Creating communities,
empowering lives

Abri means 'shelter'. And that's exactly what we're committed to doing.

We believe everyone has the right to a safe, warm, and sustainable home, and to be part of a community where everyone has the opportunity to belong, grow and thrive.

Creating communities, empowering lives

Find out more at www.abri.co.uk
Follow us on Twitter [@abrigroup](https://twitter.com/abrigroup)



MTVH
**Empowering
Futures**

MTVH is a successful Social Housing provider accountable for over 57,000 homes in communities across London, the South East and East Midlands.

- As a social landlord, we believe in **People Powered Living**.
- **Empowering Futures** is MTVH's Community Investment department. We provide 1-2-1 tailored advice and support to residents on a range of issues that prevent them from living well.
- We offer community-based services that enable our residents to feel safe and thrive.
- We provide grant funding to individuals and organisations to deliver services that residents need in their community.
- We play our part in wider civil society through strategic partnerships to tackle the inequalities that communities face.

mtvh.co.uk
[@MetTVH](https://twitter.com/MetTVH)



City & Guilds Group

Building skills for today and tomorrow

We help people develop the skills they need to progress into a job, on the job and onto the next job.

The City & Guilds Group is made up of City & Guilds, ILM, Kineo, The Oxford Group, Gen2 and Intertrain.

Our brands provide professional and technical skills education and corporate learning development training programmes. Together, they support more confident and work-ready school leavers, more capable and inspiring managers, more productive workforces, and, ultimately, growing economies.

As a Group, our combined products and services provide a comprehensive range of work-relevant qualifications, assessment, training, and learning support services.

The City & Guilds Foundation is part of the City & Guilds Group, and has a specific focus on high impact social investment, recognition and advocacy programmes. Each of the programmes we run acts as a catalyst for us to make a difference to people, organisations and society through investing part of our surplus and resources into helping everyone, no matter who they are or where they come from, get opportunities to succeed.

To find out more about City & Guilds group visit our website at:
cityandguildsgroup.com



Agenda - Thursday 25 February 2021

To view the conference

[Click here!](#)

or follow the QR code



#HousingLearningWork
@LearnWorkUK @CsthatWork

[Click here to read more about our keynote speakers](#)



9.30 am

Welcome and introduction

Lynsey Sweeney

Managing Director,
Communities that Work

Stephen Evans

Chief Executive,
Learning and Work Institute

9.40 am

Keynote

What is happening in the labour market?

Mike Brewer

Deputy Chief Executive,
The Resolution Foundation

Chair: **Lynsey Sweeney**
Communities that Work

10.05 am

Plenary panel

**Building back better -
The role of housing associations
in supporting the recovery**

Ralph Facey

Executive Director of Operations, Abri

James Reed

Chairman, Reed

Jane Hickie

Chief Executive, AELP

David Orr

Chair Clarion Housing
Association Board

Chair: **Stephen Evans**

Chief Executive, Learning and
Work Institute

11.00 am

Ministerial address

**Support through the crisis and
delivering the Plan for Jobs**

Will Quince MP

Minister for Welfare Delivery

Chair: **Dr Fiona Aldridge**

Director of Policy and Research,
Learning and Work Institute

11.30-11.50 am

On demand content

 Building a thriving
Community for tenants,
with **Matt Buckham**, Sovereign.

 All-Party Parliamentary
Group on Housing and Social
Mobility - report and findings

 City & Guilds: Building
bridges towards future jobs

11.50 am - 12:50 pm

Breakout sessions

1. **Employment support**
2. **Skills support**
3. **Understanding impact**
4. **Funding employment and skills support**

Breakout sessions - 11.50-12.50

1. Employment support

After a period in which unemployment had fallen to historic lows, the pandemic has put employment support right back to the top of the agenda. In this session, we will explore the latest developments in DWP employment support - including the Kickstart and Restart schemes - and discuss the role housing associations play in helping people back to work. Clarion will present on their Kickstart housing association gateway and the virtual employability programme.



Victoria Whittle
Clarion Futures



Chantel Hampton
Clarion Futures



Calum Carson
ERSA



Reuben Holmes
Department for Work
and Pensions

 [Click here for the Zoom link](#)

2. Skills support

The pandemic will lead to lasting changes in the labour market, and with it the skills that employers need. This session will explore what housing associations can do to support residents to re-train and upskill in order to secure opportunities in the post-pandemic economy.



Erica Watts
Sovereign



Heidi Leyshon
Sovereign



Patrick Craven
City & Guilds



Dr Fiona Aldridge
Learning and Work
Institute

 [Click here for the Zoom link](#)

Breakout sessions - 11.50-12.50

3. Understanding Impact

For organisations commissioning employment and skills support, understanding the planned impact of their service intervention is vital: cause and effect matter. For service delivery bodies, measuring and proving their impact is part of sound contract management, and a crucial indicator of the effectiveness of support in place for households and communities. This session will explore some of the ways that we perceive and measure the impact of employment and skills support, and how we can use this information to continually improve services.

 [Click here for the Zoom link](#)



Sandra Coleing
Homes Group



Professor Peter Wells
Sheffield Hallam University



Naomi Clayton
Learning and Work Institute

4. Funding employment and skills support

With the European Social Fund coming to an end, DWP beginning commissioning through their new CAEHRS framework, and the UK Shared Prosperity Fund in development, the funding landscape for employment and skills services is changing rapidly. This session will explore how housing associations can fund employment and skills support, in order to deliver impact for their residents and communities. ERSA will speak about the Sharing Prosperity report key findings and recommendations.

 [Click here for the Zoom link](#)



Elizabeth Taylor
ERSA



Michelle Dawson
Abri



Samantha Windett
Impetus

We are a **leading provider** of employability support, working in partnership to deliver a wide range of services to **our customers.**



Our offer includes:

- Advice and support
- Virtual and face to face training
- Employability grants
- CV support and interview techniques
- Confidence and motivation sessions
- Job search support
- In-work support
- Money guidance and digital support

As well as delivering a successful European funded partnership project, Love London Working, we recently became the lead for the Kickstart Housing Partnership, which will be offering over 800 placements for young people, aged 16-24, who are at risk of long term unemployment.

clarionhg.com/charitable-foundation

@clarion_group

Clarion Housing Group



18.02.21

SOVEREIGN



Open a world of opportunities

We support our residents to find employment or training opportunities that are right for them.

Whether they're looking to gain a qualification, look for a new job, change careers, become self-employed or need business support, our Employment and Training team can help.

In the last year

- **1125** residents received support to access training, work or better work
- **204** of those secured employment as a direct result
- **328** received grants enabling them to access training, jobs, work placements and develop or grow a business
- **980** residents accessed training courses to help them build confidence for work, gain skills or change direction
- **58** residents were supported to develop, maintain or grow their small business.

Contact us today to find out more about what we do, and how we might be able to work together.

Email
employmentandtraining@sovereign.org.uk

Call
0300 5000 926 and ask for our Employment and Training team

Get more information
www.my.sovereign.org.uk

Sovereign Housing Association Limited is charitable

H&C-31363 Feb21inh

Rapid Recovery Challenge

by **nesta**

14
innovative tools + services to get people access to jobs + on track with their finances.

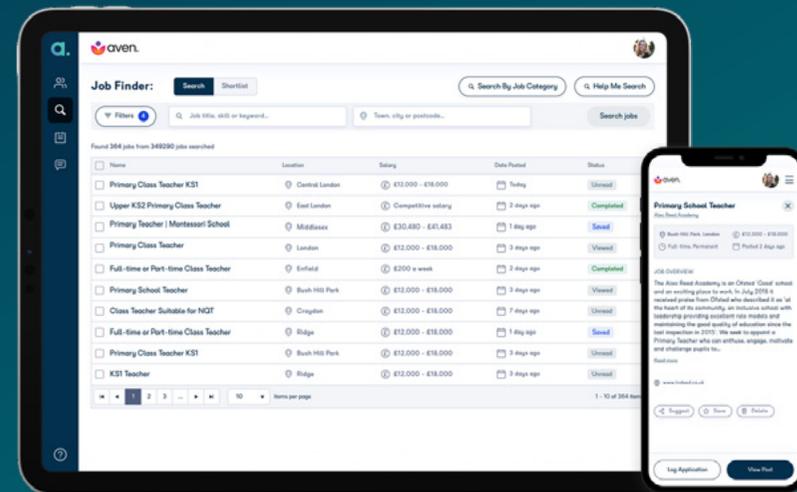


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Welcome

Thanks for joining us today, we hope to see you all in chat comments or conversations in session. Get involved!

With special greetings to all our members here today: you are our lifeblood, and we work for you, thank you.

If your organisation wants to join [our membership](#), drop Lynsey a line to discuss a special 'March membership offer', only open until Easter. DM [@CsthatWork](#) or contact the [team](#) for more information today.

Enjoy today.





Festival of Learning

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Festival of Learning is the biggest celebration of lifelong learning in England

Dates for your diaries

April 2021 – Shortlisted winners announced

July 2021 – Award winners announced

November 2021 – Lifelong Learning Week

festivaloflearning.org.uk

#FestivalofLearning2021

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