Applications are welcome from all people with relevant potential skills, abilities, experience and/or competencies to carry out the role.

Please answer the questions in this form ***as fully as possible***. **Only fully completed, legible application forms will be considered along with a signed copy of L&W's job applicant privacy notice, which can be found in appendix one of this document.** CVs should only be submitted in support of a fully completed application form. CVs without a fully completed application form will not be considered. Applications submitted after the closing date will not normally be considered.

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Application for employment as: **Business Support Officer**

Closing date and time: **12pm, Monday 15 November 2021**

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## **HOW DID YOU HEAR ABOUT THIS VACANCY? *Please state below***

|  |
| --- |
|  |

## **PERSONAL DETAILS**

|  |  |
| --- | --- |
| Surname or family name: |  |
| Forename(s): |  |
| Mr/Mrs/Miss/Ms/Other (please click select) | please specify other here |
| Address line 1: |  |
| Address line 2: |  |
| Town/City: |  |
| County: |  |
| Postcode: |  |
| Home telephone: |  |
| Mobile telephone: |  |
| Work telephone: |  |
| Email address: |  |

## **CURRENT OR MOST RECENT EMPLOYMENT DETAILS**

|  |  |
| --- | --- |
| Employer: |  |
| Job title: |  |
| Address line 1: |  |
| Address line 2: |  |
| Town/City: |  |
| County: |  |
| Postcode: |  |
| Date commenced: | From:       To: |
| Notice required: |  |
| Current Rate of pay / Salary: | £ |
| Reason for leaving: |  |

## **Summary of Current Duties:**

|  |
| --- |
|  |

## **EDUCATION AND TRAINING**

Details and results of examinations

|  |
| --- |
|  |

**LANGUAGES**

Details of Languages spoken and proficiency (e.g. Fluent Welsh speaker)

|  |
| --- |
|  |

## **MANDATORY ASSESSMENT QUESTIONS FOR SHORTLISTING**

These 4 questions are mandatory and must be **fully completed** for your application to be considered for shortlisting. This is your opportunity to tailor your answers to demonstrate how you meet the requirements in the job description and person specification. **Please write no more than ½ side per answer.**

1. **Please tell us what attracted you to the Business Support Officer role at Learning and Work Institute.**

1. **Please outline your administrative and organisational skills and capabilities, providing examples of how you have used them.**

1. **Please tell us about your experience in building and maintaining effective relationships with people at work.**

1. **Please describe a time that you had to manage a high volume of work and competing deadlines. How did you ensure the work was completed to time and quality expectations?**

**RIGHT TO WORK**

Do you have the right to work in the UK? Yes [ ] No [ ]

***N.B. If you successfully obtain a role at L&W, you will be required to provide proof of your Right to Work in the UK in accordance with Home Office requirements. Please find further guidance in appendix two of this document.***

**EQUAL OPPORTUNITIES**

Please tell us if there are any ‘reasonable adjustments’ we can make to assist you in your application or with our recruitment process e.g. at interview

|  |
| --- |
|  |

Please tell us if there are any dates when you will not be available for interview

|  |
| --- |
|  |

Please state the location for which you are applying (e.g. Leicester, London or Cardiff)

|  |
| --- |
|  |

## **REFERENCES**

Please give the name, address, and contact details of two persons as referees. This should be your most recent employers (not friends or relatives).

**No approach will be made to your referees before an offer of employment is made.**

Referee 1

|  |  |
| --- | --- |
| **Name** | **Job Title** |
| **Organisation** | **Relationship to you** |
| **Address** | |
| **Telephone No** | **Email address** |

Referee 2

|  |  |
| --- | --- |
| **Name** | **Job Title** |
| **Organisation** | **Relationship to you** |
| **Address** | |
| **Telephone No** | **Email address** |

**NOTICE PERIOD / POTENTIAL START DATE**

What is your notice period and when could you start work for us?

|  |
| --- |
|  |

**REHABILITATION OF OFFENDERS ACT**

|  |
| --- |
| Have you ever been convicted of a criminal offence which is not a spent conviction within the terms of the Rehabilitation of Offenders Act 1974?  Yes [ ] No [ ]  If yes, please give full details in a separate letter addressed to:  Geraldine McAughtry  Head of Human Resources  National Learning and Work Institute  4th Floor, Arnhem House  31 Waterloo Way  Leicester  LE1 6LP |

**DECLARATION**

My signature below confirms that all the information given on this application form is true and complete. I understand that any falsification or deliberate omissions may disqualify my application or lead to my dismissal. I confirm that I am entitled to work in the UK and can provide original documentation to confirm this. I also understand that my employment is subject to references that are satisfactory to Learning and Work.

**Signature**       **Date**

**APPENDIX ONE- PRIVACY NOTICE**

**Data controller: National Learning and Work Institute, 4th Floor, Arnhem House, 31 Waterloo Way, LE1 6LP**

**Data protection officer: Rob Gill, National Learning and Work Institute, 4th Floor, Arnhem House, 31 Waterloo Way, LE1 6LP**

As part of any recruitment process, the organisation collects and processes personal data relating to job applicants. The organisation is committed to being transparent about how it collects and uses that data and to meeting its data protection obligations.

**What information does the organisation collect?**

The organisation collects a range of information about you. This includes:

* your name, address and contact details, including email address and telephone number;
* details of your qualifications, skills, experience and employment history;
* information about your current level of remuneration, including benefit entitlements;
* whether or not you have a disability for which the organisation needs to make reasonable adjustments during the recruitment process;
* information about your entitlement to work in the UK; and
* equal opportunities monitoring information, including information about your ethnic origin, sexual orientation, health, and religion or belief.

The organisation collects this information in a variety of ways. For example, data might be contained in application forms, CVs or resumes, obtained from your passport or other identity documents, or collected through interviews or other forms of assessment, including tests.

The organisation will also collect personal data about you from third parties, such as references supplied by former employers, information from employment background check providers and information from criminal records checks. The organisation will seek information from third parties only once a job offer to you has been made and will inform you that it is doing so.

Data will be stored in a range of different places, including on your application form, in HR management systems and on other IT systems (including SharePoint and email).

**Why does the organisation process personal data?**

The organisation needs to process data to take steps at your request prior to entering into a contract with you. It also needs to process your data to enter into a contract with you.

In some cases, the organisation needs to process data to ensure that it is complying with its legal obligations. For example, it is required to check a successful applicant's eligibility to work in the UK before employment starts.

The organisation has a legitimate interest in processing personal data during the recruitment process and for keeping records of the process. Processing data from job applicants allows the organisation to manage the recruitment process, assess and confirm a candidate's suitability for employment and decide to whom to offer a job. The organisation may also need to process data from job applicants to respond to and defend against legal claims.

Where the organisation relies on legitimate interests as a reason for processing data, it has considered whether or not those interests are overridden by the rights and freedoms of employees or workers and has concluded that they are not.

The organisation processes health information if it needs to make reasonable adjustments to the recruitment process for candidates who have a disability. This is to carry out its obligations and exercise specific rights in relation to employment.

Where the organisation processes other special categories of data, such as information about ethnic origin, sexual orientation, health, religion or belief, age, gender or marital status, this is done for the purposes of equal opportunities monitoring with the explicit consent of job applicants, which can be withdrawn at any time.

For some roles, the organisation is obliged to seek information about criminal convictions and offences. Where the organisation seeks this information, it does so because it is necessary for it to carry out its obligations and exercise specific rights in relation to employment.

If your application is unsuccessful, the organisation will keep your personal data on file for 9 months in case there are future employment opportunities for which you may be suited. The organisation will ask for your consent before it keeps your data for this purpose and you are free to withdraw your consent at any time.

**Who has access to data?**

Your information will be shared internally for the purposes of the recruitment exercise. This includes members of the HR and Recruitment team, managers and staff involved in longlisting and shortlisting, interviewers (including peers) involved in the recruitment process, managers in the business area with a vacancy and IT/Finance staff if access to the data is necessary for the performance of their roles e.g. to pay travel costs for interviews, following formal approval by L&W.

The organisation will not share your data with third parties, unless your application for employment is successful and it makes you an offer of employment. The organisation will then share your data with former employers to obtain references for you, employment background check providers to obtain necessary background checks and the Disclosure and Barring Service to obtain necessary criminal records checks.

The organisation will not transfer your data outside the European Economic Area.

**How does the organisation protect data?**

The organisation takes the security of your data seriously. It has internal policies and controls in place to ensure that your data is not lost, accidentally destroyed, misused or disclosed, and is not accessed except by our employees in the proper performance of their duties.

Details of these policies include L&W’s Data Protection Policy and IT Policy, a copy of which may be obtained from Rob Gill, Assistant Director Finance and Resources at National Learning and Work Institute, 4th Floor, Arnhem House, 31 Waterloo Way, LE1 6L.

Email: [Robert.gill@learningandwork.org.uk](mailto:Robert.gill@learningandwork.org.uk).

**For how long does the organisation keep data?**

If your application for employment is unsuccessful, the organisation will hold your data on file for 9 months after the end of the relevant recruitment process for consideration for future employment opportunities. At the end of that period or once you withdraw your consent, your data is deleted or destroyed.

If your application for employment is successful, personal data gathered during the recruitment process will be transferred to your personnel file and retained during your employment. The periods for which your data will be held will be provided to you in a new privacy notice when you are offered a contract of employment.

**Your rights**

As a data subject, you have a number of rights. You can:

* access and obtain a copy of your data on request;
* require the organisation to change incorrect or incomplete data;
* require the organisation to delete or stop processing your data, for example where the data is no longer necessary for the purposes of processing;
* object to the processing of your data where the organisation is relying on its legitimate interests as the legal ground for processing; and
* ask the organisation to stop processing data for a period if data is inaccurate or there is a dispute about whether or not your interests override the organisation's legitimate grounds for processing data.

If you would like to exercise any of these rights or make a subject access request, please contact the HR Team. Email: [hr.team@learningandwork.org.uk](mailto:hr.team@learningandwork.org.uk)

If you believe that the organisation has not complied with your data protection rights, you can complain to the Information Commissioner.

**What if you do not provide personal data?**

You are under no statutory or contractual obligation to provide data to the organisation during the recruitment process. However, if you do not provide the information, the organisation may not be able to process your application properly or at all.

You are under no obligation to provide information for equal opportunities monitoring purposes and there are no consequences for your application if you choose not to provide such information.

**Automated decision-making**

Recruitment processes are not based solely on automated decision-making.

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##### **I have read, understood and accept the terms set out in this Privacy Notice**

##### **Signature of Job Applicant: ………………………………**

##### **Print Name: ………………………………………..**

##### **Date: ……………………………………………..**

**APPENDIX TWO- RIGHT TO WORK GUIDANCE**

L&W welcomes applications from candidates who have their own right to work within the UK. Any employment offer made by L&W is contingent upon the applicant obtaining and maintaining the right to work and reside legally in the UK.

However, if you don’t already have the legal right to work in the UK, you are still welcome to apply for a job. We strongly recommend that you use the [Home Office website](http://www.gov.uk/browse/visas-immigration) to review the legal requirements of working in the UK, as this will give you an indication of whether you may be eligible to work in the UK under the Points Based System (PBS) for immigration.

Under United Kingdom immigration rules, it is a criminal offence to employ a person who is subject to immigration control and who has not been granted leave to enter or remain in the UK, or does not have permission to remain in the UK.

L&W has a legal obligation to carry out right to work document checks to prevent illegal working. To safeguard against unlawful discrimination when recruiting, L&W will carry out appropriate checks once an offer of employment is made. It is also a legal requirement that L&W retains copies of the relevant and up to date immigration documents for the duration of employment and beyond. Nominated L&W staff in each office/location will perform right to work checks.

Where an individual has time limited permission to remain or work in the UK L&W is required to note the expiry date of the documentation and put a reminder system in place to check the documents again prior to expiry. HR will undertake this duty on behalf of L&W, in consultation with the relevant line manager.

**Acceptable Documents**

Some documents that L&W may accept as proof of right to work in the UK are set out in two lists found in Annex A of the Home Office’s *‘Employer’s Guide to Right to Work Checks’*–[Right to work checks: an employer's guide - GOV.UK (www.gov.uk)](https://www.gov.uk/government/publications/right-to-work-checks-employers-guide) e.g.

**List A** - Continuous statutory excuse for the duration of an individual’s employment.

**List B Group 1** - Time limited permission to remain or work in UK until expiry date

**List B Group 2**- Time-limited statutory excuse for six months.

**Acceptable documents for EEA, EU and Swiss citizens** are detailed in Annex B in the employer’s guide.

**Information for citizens outside the EEA, EU or Switzerland and other categories of workers (including international students)** are detailed in the employer’s guide, with particular reference to Annex C.

If applicants have any questions or queries regarding immigration status or acceptable documents, please check with the Home Office in the first instance.

Existing staff are welcome to contact HR for help regarding immigration changes during employment.